

wholesale terms and conditions

pricing and minimums

opening order is **\$600** - minimum **5 pieces**

reorder is **\$300** - no minimum

turnaround times

turnaround time is **2-4 weeks**, depending on size of order.

payment

first time orders must be pre-paid by Visa, MasterCard, American Express or Discover; credit cards will be processed at time of shipment, a valid credit card must be on file at time of order; reorders will be offered a 30 day net after credit references are submitted and approved.

late payment

late payments will incur in a 15% annual finance charge, interest will begin occurring 3 days after the due date on invoice; unpaid invoice will be transferred to a collection agency for collection after 90 days and the amount owed will include legal and agency fees.

order cancellation

orders may be canceled within 24 hours of placement date with no penalty; after 24 hours canceled orders will incur in a 25% cancellation fee payable within 15 days of cancellation; unpaid fee will be transferred to a collection agency after 90 days and the amount owed will include legal and agency fees.

account termination

we reserve the right to terminate any wholesale account at any time at our discretion.

shipping

prices listed **do not include shipping***; orders ship by USPS Priority Insured Mail (1-5 business days) **or** UPS ground (3-7 business days), unless otherwise requested at time of order; all orders ship from santa fe, nm, usa.

*unless where noted

returns and exchanges

returns of items in original packaging and in perfect conditions accepted within 15 days of receipt of order for equivalent wholesale credit only.

exchanges may be accepted on items in excellent conditions within 90 days of order receipt for equivalent wholesale credit only; exchanges may total no more than 50% of the new order.

repairs

repairs will be made free of charge on any item due to studio defects within 6 months of receipt of order; repairs due to wear or customer damage will be charged a \$40 repair fee plus shipping.

confidentiality

buyer agrees to keep all wholesale prices, terms and conditions confidential. wholesale prices, terms and conditions are not to be published or discussed by the buyer with other parties under any circumstances.

to place a wholesale order, please email
orders@emanuelaaureli.com