

wholesale terms and conditions

pricing and minimums

minimum opening order is \$500.
minimum reorder is \$200.

payment

first time orders must be paid by Visa, MasterCard, American Express or Discover; credit cards will be processed at time of shipment, a valid credit card must be on file at time of order.
reorders will be offered a 30 day net after credit references are submitted and approved.

late payment

late payments will incur in a 15% annual finance charge, interest will begin occurring 3 days after the due date on invoice; unpaid invoice will be transferred to a collection agency for collection after 90 days and the amount owed will include legal and agency fees.

order cancellation

orders may be canceled within 24 hours of placement date with no penalty; after that canceled orders will incur in a 25% cancellation fee payable within 15 days of cancellation; unpaid fee will be transferred to a collection agency after 90 days and the amount owed will include legal and agency fees.

shipping

prices listed do not include shipping; orders will be shipped by federal express ground (1-5 days depending on destination), unless otherwise requested at time of order; shipping cost will be added to invoice; all orders ship from santa fe, nm.

turnaround times

standard turnaround times are 3-4 weeks, depending on size of order.

returns and exchanges

returns may be made within 15 days of receipt of order, all returns must be submitted in writing prior to the return and subject to replacement order credit only. exchanges will be accepted on items in excellent conditions within 90 days of order receipt and subject to replacement of same value order only; exchanges may total no more than 50% of next order.

repairs

repairs will be made free of charge on any item due to manufacturer's defects within 6 months of receipt of order; repairs due to wear or customer damage will be charged a \$30 repair fee plus shipping.

to place a wholesale order please email orders@emanuelaaureli.com

emanuelaaureli.com

